

# Quality Compliance Coordinator

Job ID  
REQ-10026208  
Oct 24, 2024  
Türkiye

## About the Role

Major accountabilities:

- To ensure that GMP requirements, Novartis policies and ISO 9001 "Quality Management System" requirements are fully implemented & followed throughout the site
- To create and maintain related SOPs up to date
- To manage the ESOPs and Condor system as site key user and coordinate all individuals.
- Follow up and report Quality KQIs
- Quality Assurance Approval Role for Deviation, CAPA , QE and OPVR
- APQR Sytem Owner and site spoc
- Preperation PQR reports (including Change Requests, Medical and Technical Complaint, Advers Events, Effectiveness of CAPAs, Product Performance, Deviations, OOS Results, Release and Stability Performance of Product, Validation Studies, Recall, Manufacturing Volume etc.)
- GMP Document Archive Responsible-IGM/GRRS Responsible
- To support Excel Validation Protocol and Report Approval and to support QA for Engineering
- To ensure Data Integrity Check of Computerized Systems
- To support team during preparation for the quality/GMP Inspections performed by 3rd parties, Health Authorities and Novartis Global Quality, prepare the CAPA plan after the audit/investigation report is sent and ensure all CAPAs are completed on time and effectively
- Prepare desktop audit reports
- Support Global Escalation Management in Site level
- Follow implementation of the Site Quality Plan

Minimum Requirements:

- University degree in Pharmaceuticals, Chemical Engineering or Chemistry
- Minimum 4 years of experience
- Excellent communication skills in English
- Good negotiation skills in English
- Team working and customer oriented mindset
- Good at conflict management
- Knowledge of quality management systems such as deviation, complaint handling, change management
- Knowledge of regulatory systems and CMC processes
- Good analytical thinking and problem solving skills

## Role Requirements

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

Innovative Medicines

Location

Türkiye

Site

İstanbul Kurtköy

Company / Legal Entity

TR01 (FCRS = TR001) Novartis Sağlık, Gıda ve Tarım Ürünleri San. Ve Tic. A.Ş.

Functional Area

Quality

Job Type

Full time

Employment Type

Regular

Shift Work

No

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