NOVARTIS

Snr. Specialist SAP BASIS / AWS Cloud

Job ID
REQ-10024379
Sep 30, 2024
Mexico

About the Role

Major accountabilities:

- Solve incidents and perform changes in SAP BASIS environment. Own and drive incidents and its resolution. Must have extensive knowledge in workings of performance troubleshooting and capacity management.
- Champion the standardization and simplification of SAP BASIS Operations involving various SAP family portfolio including S4HANA, PI, CPI, CRM, SRM, Solman, LAMA and others.
- Prepare and run internal SAP BASIS projects, identify critical integration points and dependencies, propose solutions for key gaps, provide effort estimations while ensuring alignment with business and other teams
- Assure consistency and traceability between user requirements, functional specifications, Agile ways of working and adapting to DevSecOps, architectural roadmaps, regulatory/control requirements, and smooth transition of solutions to operations
- Deliver assigned project work as per agreed timeline within budget and on-quality adhering to following the release calendars
- Able to work in dynamic environment and supporting users across the globe. Should be a team player. Weekend on-call duties would be applicable as needed.

Key performance indicators:

Minimum Requirements:

- Bachelor's / Master's degree in business/technical domains SAP BASIS certifications / trainings and AWS Cloud certifications / trainings.
- > 5 years of relevant professional IT experience in the related functional area
- Proven experience in core SAP BASIS with Oracle / HANA and B4 HANA / S4HANA and eco-system applications.
- Excellent troubleshooting skills and be independently able to solve P1/P2 incidents
- Have working knowledge on of DR, Cluster, DMO, SUM, LAMA and tools associated within SAP ecosystem
- Must have performed several SAP upgrades, Kernel upgrades, Oracle / HANA upgrades, System copy, DB refresh, manage backup/restore, SSO configuration
- Proven track record of broad industry experience and excellent understanding of complex enterprise IT landscapes and relationships

Skills:

- Troubleshooting problems / incidents
- SAP Hana
- SAP Basis

Languages :

- English.

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

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Division
Operations
Business Unit
CTS
Location
Mexico
Site
INSURGENTES
Company / Legal Entity
MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.
Functional Area
Technology Transformation
Job Type
Full time
Employment Type
Regular
Shift Work
No
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