

# Operational Excellence Business Partner

Job ID  
REQ-10023340  
Sep 24, 2024  
Malaysia

## About the Role

Your Responsibilities:

### Your responsibilities include, but not limited to:

Business and project performance measurement

- Support performance tracking of site (KPI consolidation)
- Support Site OpEx maturity assessments

Improvement initiatives and best practices / standardization

- Identify best practices through performance and data analysis
- Co-facilitate workshops and provide coaching to identify process improvement opportunities
- Lead and drive OpEx projects execution

Operational Excellence capability

- Drive OpEx awareness / culture building within Novartis Operations
- Support Preparation / standardization / execution of OpEx trainings based on customer needs
- Support Site with OpEx knowledge (use of tools, statistics, etc.)
- Foster an environment that enables the most efficient and effective work processes to achieve continuous quality and productivity improvements for Novartis Operations
- Work within the organization at all levels utilizing a very "hands-on" approach for creating value and buy-in as a lead change driver

Strategic programs

- Collaborate with global, local and external stakeholders to develop the program
- Define scope of work and defines rollout timelines and task owners
- Govern implementation

Simplification / Automation of Site processes and systems

- Analyse Site processes with data collection and analytics
- Create solutions with best fit technology applications
- Apply appropriate digitalization tools wherever applicable
- Govern the implementation plan

What you'll bring to the role

- Minimum 2 year experience manufacturing/operations management experience
- Minimum university degree in technical or business discipline, science or medicine
- Certified Lean 6-Sigma Green Belt, Black Belt desirable
- Advanced English and proficient in site local language
- Cultural awareness and sensitivity; ability to network and communicate with all levels of the organization.
- Broad understanding in the principles and methods of medicine manufacture and GMP attained in a manufacturing environment
- Strong communication skills
- Ability to be flexible, adapt to change and ability to work in an ambiguous environment

## Role Requirements

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

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<https://talentnetwork.novartis.com/network>

**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

Innovative Medicines

Location

Malaysia

Site

Johor

Company / Legal Entity

MY01 (FCRS = MY001) Novartis Corporation (Malaysia) Sdn. Bhd. (19710100054)

Alternative Location 1

Malaysia

Functional Area

Technical Operations

Job Type

Full time

Employment Type

Regular

Shift Work

No

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