

# Quality Team Leader, QA Ops-Mfg Mgt (QA USP)

Job ID  
REQ-10016423  
Sep 03, 2024  
Singapore

## About the Role

Quality Team Leader, QA Ops-Mfg Mgt (QA USP)

About the Role:

Responsible for operational leadership of a defined area within the site's QA Operations unit. Ensure compliance with all cGxP, regulatory and HSE aspects as well as responsible for people leadership within area of responsibility.

Key Responsibilities:

- Coordination of departmental operational activities on behalf of Site QA Operations Lead.
- Line responsibility and daily walkthrough. Lead OpEx Projects. Investigation of Deviation, OOX, Complaint. Define and implement CAPAs. Support transfer projects & validation studies.
- Leads people processes through recruitment, training, coaching and performance to meet all operation requirements and supports a robust career path deployment and succession plan for area of responsibility.
- Invest time in personally developing and coaching talents
- Actively support and promote talent exchange for the benefit of the individuals and organization
- Support the T&L organization by identifying and reviewing the appropriate list of training for all in-scope associates
- Ensure that associates are qualified for a GMP task prior to independent performance
- Promote and improve the Safety and Quality cultures within area of responsibility

Essential Requirements:

- 5 years' experience in Quality Assurance or Quality Control in a manufacturing environment within the pharmaceutical industry
- Functional Breadth; Negotiation; People Leadership; Operations Management and Execution; Performance-orientation; Collaborating across boundaries; Project Management
- Project Excellence; Managing Change; Stakeholder Engagement
- Lead, plan, manage, and coordinate personnel
- Quality Assurance; Knowledge of GMP; Audit Management; Quality decision making; Inspection Preparedness; Product Release
- MS Office applications and other standard IT applications supporting Quality activities

Desirable Requirements:

- University degree with a scientific / technological background (e.g. Chemistry, Pharmacy, Biology,

Biochemistry, or equivalent)

**Why Novartis:** Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

**You'll receive:** You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

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## Role Requirements

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Division

Operations

Business Unit

Innovative Medicines

Location

Singapore

Site

Tuas South Avenue

Company / Legal Entity

SG12 (FCRS = SG012) Novartis Singapore Pharmaceutical Manufacturing Pte Ltd

Functional Area

Quality

Job Type

Full time

Employment Type

Regular

Shift Work

No

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