

P2P & T&E Specialist (Arabic Speaker)

Job ID REQ-10008167 Jul 05, 2024 Malaysia

About the Role

Major accountabilities:

- The S2P Operational Expert reviews, reconciles and executes P2P and T&E transactions, analytics, Controls & Monitoring and reporting.
- Ensures inquiries from the business users are resolved on timely manner.
- Ensures strong quality assurance and strict adherence to Novartis policies and drives strategies with positive impact on the Key metric/KPI as well as provides highly effective and efficient end-to-end processes to the Novartis business. Supports compliance on its area of responsibility, as well as ensures systems, documentation and proper reporting is in place.
- This role will collaborate with internal Novartis GPO, Business Partners, Hub and External Consulting
 Interface operational teams, as well as business stakeholders and external suppliers to enable
 operational excellence as well as process and system efficiency initiatives, while maintaining controls and
 reporting.
- Execute quality of reconciliations and make sure that they follow Novartis standards (keep close communication with R2R and BPA functions).
- Provide services at expected levels and KPI targets/ beyond, with a clear customer focus, including
 handling the exceptions. Provides functional guidance to other team members when needed. Interacts
 proactively within NGSC and Business to ensure accurate accounting, and financial reporting. Resolve
 raised issues and disputes on timely manner.
- To drive and support system or process enhancements through digital and technology to improve productivity and create better experience to the stakeholders.
- Maintain good collaboration with External consulting interface services; ensures efficiency, continuous improvements and seamless service.
- Keep track of issues and provides quality RCA to identified gaps, as well as execute effective solution that eliminates the cause of the issue from the root.
- Ensures all accounting policies and procedures are adhered to, including Novartis Financial Control Manual (NFCM) controls and global processes. Promote a strong control environment, follow up on audit issue, and implement corrective measures (if assigned).
- Ensure Master data maintenance with high quality to provide risk-free environment from potential fraud prevention or inaccurate /rejected payment through Call-back validation and AP on Behalf process.

Key performance indicators:

- Internal customer satisfaction with quality, appropriateness, and timeliness of financial analyses provided
- Customer satisfaction of service delivery and process specific KPIs in accordance with agreed SLAs

Work Experience:

- Bachelor's degree or higher# 4 + years accounting experience, with in-depth functional & process expertise in P2P / AP / T&E Process
- Proficient in Arabic and English language as this role will require constant communication and dealings with our business users, stakeholders and counterparts in Middle East region and Country.
- Proven ability to work efficiently in a multi-national, matrix organization P2P / R2P/ AP / T&E expertise.
- Moderate to Advanced Expertise in P2P and T&E SAP processes and# T-Codes.
- Exposure to projects and continuous improvement initiatives
- Analytical mindset and ability to understand situations, interdependencies and challenges in a holistic way. Experience in collaborating remote 3rd party supplier relationships. Previous Experience with Reporting and Analysis – Minimum intermediate Excel skills

Skills:

- Compliance And Controls.
- Continuous Process Improvement.
- Business Analytics.
- · Critical Thinking.
- Data Cleansing / Normalization.
- Embracing Change.
- Financial Accounting.
- Financial And Management Reporting.
- Rapid Problem Solving.
- Resilience.
- Technical proficiency (SAP, Ariba Guided Buying, Concur, AppZen)
- Project management (Added Advantage)
- Tax.

Languages:

• English, Arabic.

Why Novartis:

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: https://www.novartis.com/about/strategy/people-and-culture

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. https://www.novartis.com/careers/benefits-rewards

Join our Novartis Network:

If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

https://talentnetwork.novartis.com/network

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a

community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: https://talentnetwork.novartis.com/network

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards
Division
Finance
Business Unit
CTS
Location
Malaysia
Site
Selangor
Company / Legal Entity
MY01 (FCRS = MY001) Novartis Corporation (Malaysia) Sdn. Bhd. (19710100054)
Functional Area
Audit & Finance
Job Type
Full time
Employment Type
Regular
Shift Work
No
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