

# Sr. Specialist DDIT APD ERP PlatformTech

Job ID  
394054BR  
Apr 23, 2024  
India

## About the Role

Job Title : Sr. Specialist DDIT APD ERP PlatformTech

Location - Hyderabad

- Enable adoption and maturity of DevOps & SRE culture and enable the transition to modern infrastructure management and delivery practices.
- Lead and troubleshoot high priority incidents impacting the organization and provide support to quickly resolve critical incidents.
- Identify application patterns and analytics in support of better service level objectives while integrating self-healing and resiliency patterns
- Manage a backlog to focus on optimization of existing solutions to ensure non-functional requirements perform to agreed standards while under edge conditions.
- Champion Chaos Engineering and SRE approaches across strategic systems to predict and prevent disruptive events and improve the availability of solutions.
- Design and enable automated change, release and upgrade management practices across existing solutions and systems.
- Proactively share knowledge of technology risks with business partners while partnering with other teams to ensure continuous improvement of IT services
- Align solutions with security and compliance expectations in partnership with the ISRM function. Ensure compliance to defined IT Governance controls, standards, and practices.

Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Role Requirements

- Bachelors Degree in Engineering
- 10+ years of IT experience with minimum 5 years in Service reliability Engineering
- Strong Experience in technologies like Wireshark, Fiddler trace
- Solid experience in oracle database, networking, troubleshooting, scripting, Java, JVM and web performance

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>

## Role Requirements

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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